

# E911 Limitations Acknowledgement Form

CL Tel's Digital Voice Service (collectively "VoIP" or "Service") is different than traditional voice service because the Service requires both electrical power and a broadband network to function. You are responsible for providing the electrical power necessary for the Service to function. Emergency 911 calling will not function if the Service is interrupted or not functioning for any reason, including, but not limited to, a power outage, Internet outage, your equipment is moved, or your service is suspended for non-payment or other reasons. If there is a power outage, you are responsible for maintaining a working backup battery, and you may be required to reset or reconfigure the equipment prior to being able to use your services, including use for 911 calling. The VoIP equipment is the property of CL Tel and should not be removed from the service location. Moving the equipment to a new service location will cause Emergency 911 service to not work properly.

## Instructions

As required by the FCC, you must ACCEPT the E911 Terms of Service before using CL Tel's Digital Voice Service. Please complete the CL Tel E911 Limitations Acknowledgment Form below.

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## By Choosing to ACCEPT the terms of this form, I acknowledge that:

I understand there are critical differences and limitations between accessing 911 service with CL Tel's Digital Voice Service and accessing 911 service with traditional wireline telephone service, including but not limited to, electrical power requirements, Internet network availability, service location limitations, and the need for backup batteries. I also understand that these limitations are available for review on CL Tel's website at [www.cltel.com](http://www.cltel.com).

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## Acceptance of Terms of Service

I ACCEPT and acknowledge the above regarding CL Tel's Digital Voice Service and E911 limitations.

Name: \_\_\_\_\_ Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Signature: \_\_\_\_\_

CL Tel Phone Number: \_\_\_\_\_



107 North Fourth Street  
Clear Lake, IA 50428  
641.357.2111 | [cltel.com](http://cltel.com)